Frequently Asked Questions

I have registered for a class. When will the classes be held?

Once you have successfully registered and completed payment online, a confirmation email with your enrollment details will be sent to you. Classes are typically held on Saturdays from 10 am to 12 pm.

What should I do to prepare for class?

To make the most of this session, bringing a laptop is advisable, though not required. While not mandatory, having a monthly Pro Tools subscription (more information at <u>www.avid.com</u>) is highly recommended.

I registered and paid, but either decided that I do not want to take the course or am unable to attend. Will I receive a refund?

Please note that enrollment in the Mercury Audio Program is non-transferable and non-refundable. However, we understand that life happens. To offer more flexibility and support, students who have not yet started the program or who have participated for two weeks or less may be eligible to reschedule and join a future session, pending availability. This policy is designed to provide added support in the event of unforeseen or uncontrollable circumstances, while maintaining the integrity of our learning experience.

Am I guaranteed employment with Timeless Recording Studio upon completion of the course?

While course completion at Timeless Recording Studio doesn't guarantee employment, it can make you eligible for an internship opportunity.

What if I have a question that isn't addressed on the FAQs page?

If you have any additional questions, please email mercury@timelessrecordingstudio.com or call (513) 655-5665